

Online Water Account Services

300 W. Cotton St. | Click here for map [1]

Thank you for using City of Longview Online Water Account Services. This service provides the opportunity to view and pay your water bill online. The water bill includes payment for water, sewer and garbage services.

Red Flag - Customer Account Protection

The City of Longview Water Utilities Department complies with the Federal Trade Commission (FTC) Red Flag Rule legislation regarding the security of its water accounts and the protection of its customers' personal information against potential theft or fraud. A Red Flag refers to a pattern, practice, or specific activity that indicates the possible existence of identity theft. For this reason, you may be required to show your personal identifying information or other vital supportive documents, while opening an account, transferring water service, accessing account information via phone or closing your water account.

Click Here to Pay Your Water Bill Now! [2]
Online Water Account Registration Information - First Time Users [3]
Online Water Account Tutorial
[4]eBilling Frequently Asked Questions [5]

For more information call: 903-237-1030 | Contact Us [6]

Source URL: http://water.longviewtexas.gov/online-water-account-services

Links:

[1]

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- [2] https://ecare.longviewtexas.gov/ecare
- [3] http://water.longviewtexas.gov/online-water-registration
- [4] http://water.longviewtexas.gov/online-water-account-tutorial
- [5] http://water.longviewtexas.gov/ebilling-faq
- [6] http://water.longviewtexas.gov/services-contact#WaterUtilities@LongviewTexas.gov